



## **Division of Insurance**

### **FAQs**

#### **WILL I BE LICENSED IF I HAVE A CRIMINAL CONVICTION OR BANKRUPTCY?**

##### **Does a criminal conviction prevent a person from being licensed as an insurance producer?**

A criminal conviction does not always result in a denial for a license. The Division of Insurance reviews all producer applications individually.

##### **Can the Division tell me whether my conviction will result in a denial for a license before I apply for a license?**

No, the Division must review each situation individually. It must review the documents provided concerning the conviction in order to make this decision. We cannot make this determination prior to an application being filed.

##### **What information should I provide on my conviction?**

Please review the application carefully and provide the information as required to Pearson Vue. Your application will not be reviewed until this information is provided. If we do not receive adequate information, your application will be delayed while we wait for additional information from you.

**Will a bankruptcy prevent me from being licensed as an insurance producer?** Not necessarily. Please provide the required documentation and your information will be reviewed.

##### **How long will the review process take?**

We cannot give you an estimate of the time required to review the application. The time required varies by the complexity of the situation and the work load of Division staff.

##### **Who can I call to find the progress of my review?**

The Division cannot provide an update on the review of your application due to our high work load. In addition, we cannot give you a specific date when the review will be completed. If you

have not heard from the Division for more than 30 days after you have filed your application, please contact Pearson Vue at 800-275-8247.

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